MEGAN CRUZEN
FULL-STACK DEVELOPER

EXPERIENCE

SOFTWARE DEVELOPER
Nashville Software School | 2018 - 2019

A six-month, full-time Developer Bootcamp, with a focus on Javascript, React, C#, and .NET.

- Hands-on application of OOP fundamentals through group and individual projects
- Single-page application development using HTML, CSS, JavaScript, and React
- Task automation with Grunt, linting with ESLint, module bundling with Browserify
- Project management/tracking with Trello and Git/GitHub
- Application styling with Bootstrap, Reactstrap, and CSS
- Application design through white boarding dependencies and constructing ERDs
- Server-side development fundamentals with C#/.NET including building RESTful APIs
- Database design and manipulation using SQL, ADO.NET, and ORM tooling

EMAIL DEVELOPER
Emma/Campaign Monitor | 2014 - 2018

- Managed email production projects in Emma and Campaign Monitor from start to finish
- Developed client-submitted designs to utilize editor functionality in both Emma and Campaign Monitor as well as render correctly in the inbox
- Tested and troubleshot HTML, CSS, and JSON markup
- Provided screenshare training for clients on Emma Template Builder and recommended email markup structure
- Assisted other teams in troubleshooting email markup-related issues
- Documented email development best practices as resources for the design services team

FOUNDER, OWNER
Hey Kitty Kitty | 2011 - 2014

An online boutique that offered fun and trendy products for cat lovers and their cats.

- Managed all aspects of business, including: purchasing, inventory management, order fulfillment, accounting, marketing, and social media
- Designed and maintained e-commerce website

QA ANALYST / PLATFORM SPECIALIST / UX DESIGNER
SumEffect Software | 2012 - 2014

- Ensured quality of CoreCommerce SaaS software through manual testing
- Worked with development team to conceptualize, design, and build new features
- Improved and maintained customer Knowledgebase and other support documentation
- Assisted with product research and marketing

TECH SUPPORT ASSISTANT MANAGER
SumEffect Software | 2010 - 2013

- Helped oversee the tech support department for the CoreCommerce software and handled escalations
- Solved customer problems quickly and efficiently by phone, online chat, and ticketing system
- Improved and maintained customer Knowledgebase and other support documentation
- Assisted with UX/UI design and participated in development meetings

ABOUT ME

An analytical thinker and creative spirit, with a lifelong passion for code and design, a keen eye for details, and a knack for problem-solving.

I've loved computers since childhood and started dabbling with design and code in my teens. Web development began as a hobby, turned into a side gig, and now I'm taking the next step to pursue it as a career with the help of Nashville Software School.

CONTACT

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- megcruzen.com
- linkedin.com/in/megancruzen
- github.com/megcruzen

PROJECTS

CONPANION
A single-page application built with React and Reactstrap, Conpanion is a convention-planning app intended for cosplayers and costumers.

SERVER-SIDE PROJECT
Coming soon!

EDUCATION

NASHVILLE SOFTWARE SCHOOL
Software Development | 2018 - 2019

UNIVERSITY OF TENNESSEE
B.A. Linguistics, Japanese | 2005 - 2009

VOLUNTEERING

REBEL LEGION
Member | 2016 - present
Base Event Coordinator | 2017 - present

The Rebel Legion is an international Star Wars costuming organization that gives back to the community through costumed volunteer activities and charity events.